Field proven to increase service efficiency. And your bottom line.

Please proceed to register 6

Qtrac ®
ELECTRONIC QUEUING SYSTEMS

The Qtrac Innovative Call Forward System for Effective Crowd Control - From Simple Single-Line to Complex Multi-Line Applications.

Lavi's Qtrac wireless communication system is the ideal technology for pleasant and effective crowd control. And it can be installed quickly - just plug it in and turn it on! Its self-contained architecture works independent from other networks you might have, keeping your proprietary information safe and secure.

Powerful media capabilities enhance ROI and drive impulse sales at check-out. Simply swap out a USB media stick to instantly update media messaging. Between-queue messaging, in conjunction with a NeXtrac in-line merchandising solution can increase impulse sales at check-out by as much as 400% as well as dramatically decrease perceived wait times up to 40%. A Qtrac CF electronic queuing solution pays for itself in a very short time.

Benefits:
- Increases Customer Satisfaction.
- Eliminates agent "down time" due to inefficient queuing processes.
- Decreases average wait time by optimizing customer throughput.
- Increases impulse purchases.

QtracCF call-forward electronic queuing systems, both for single line and multiple line situations, dramatically improve linear queuing to increase service efficiency, to decrease average wait times, and also add advertising and promotional opportunities into the queue while the customer waits.

If your businesses uses a multi-line approach, the Lavi Qtrac CF Multi-Line system is ideal for the most complex arrangements. Streamline the way agents hail customers and make it faster and more efficient for all concerned. With a simple button-push on Qtrac's wireless remote, agents instantly alert the next waiting customer via the LCD display and effortlessly guide them to an open service position using audio and visuals.

Qtrac CF Multi-line automatically rotates through the lines, pulling customers in a fairly distributed manner. And since multiple open positions can be seen on screen at any given time, customers experience less confusion and frustration and know exactly where to go. Front-end Supervisors can even control line access during slow-traffic or high-traffic periods by opening and closing lines with a master wireless remote.

Qtrac's wireless communication enables fast and easy installation – just plug it in and turn it on! Its self-contained architecture works independently from other networks, keeping proprietary information safe and secure.

Features:
- Automatically rotates through each line, in turn, to pull customers in a fair and distributed manner.
- Supports multi-line environments without the need of a physical attendant.
- Displays multiple open positions at any given time, dramatically reducing customer confusion and frustration.
- Optional media capability ensures advertising and promotional opportunities.
- Choose Qtrac's pre-installed alerts, voices, and images, or create your own.
- Wireless technology makes it easy to add or move station remotes – up to 99.
- Wirelessly control numerous peripheral devices such as station lights or security doors.
- Open and close lines from a single master remote with a simple push of a button.

CPU Specifications:
Processor: Via Eden C7 (1.6 GHz)
Memory: 1 Gb
Flash: 1 Gb
USB Ports: 4
Graphics: HD video processor
Video: Chrome9 HCM Dx9 3D Engine
Sound Card: Integrated
Operating System: WES
Monitor size: 22" standard, other sizes available
Video resolution: 1680x1050
Power: 110V (US) or 220V (EU)

Qdrive Specifications:
Power: USB
Flash Drive: 4 Gb
Frequency: 908.42 MHz (US) or 868.42 MHz (EU)

Remote Control Specifications:
Range: 30 ft indoors and 100 ft outdoors
Frequency: 908.42 MHz (US) or 868.42 MHz (EU)
Power: AC adapter - 110V (US) / 220V (EU) or 4 AA batteries
Queue control capacity: 3

Please call U.S. Bank Supply at 805-218-6106 for more information about how the Lavi Qtrac systems can work for you. We will partner with you in the process of fitting this most advanced queuing system to your specific requirements.

U.S. BANK SUPPLY

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